

Return Policy

What is your return policy?

- All products must be returned within 30 days of receipt.
- Only products that are defective or damaged at time of delivery will be considered for a return/exchange.
- We cannot accept international returns at this time.
- We do not refund shipping costs.

Exchanges

If you would like to exchange a product, please return the original item(s) for an exchange and we will be happy to ship out a new product to you.

Please note that these items are not eligible for return and will not receive a refund:

- Returns received more than 30 days after delivery.
- Any merchandise marked FINAL SALE.
- Used products cannot be returned, you will be charged the full amount for these.

Did we miss anything?

If you have any additional questions or concerns about shipping, please reach out to us at Stephanie@epiceintl.com